



Cat[®] Hydraulic Hose

Hose Replacement That Meets **YOUR NEED FOR SPEED**

We know time is money.

Now everything you need to order a new Cat[®] Hose is right on the old hose. And with three easy ways to order, you can get up and running in no time.

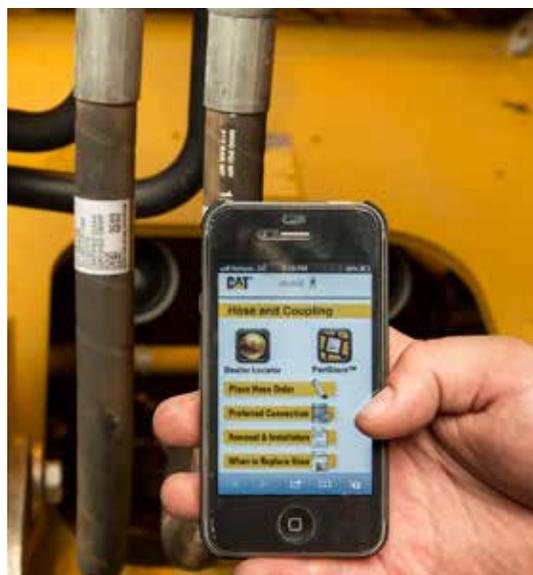
Fast.

Convenient.

Dependable.

It's how we're built.

BUILT FOR IT.[™]





Three Easy Ways to Order CAT HOSE

#1 Order by Phone

The only thing your Cat dealer needs to get started building your new replacement hydraulic hose is the Cat part number – and it's right on the hose label. You don't need to disassemble the hose and bring it into the shop. Order by phone and your dealer can have a replacement hose waiting for you when you arrive. And if that hose was a replacement from your Cat dealer, the dealer phone number will be printed right on the label.

Customer Tip: Make sure you have your Cat dealer contact information on your phone for quick access.

#2 Order Online

From a mobile device like a smartphone or tablet, scan the QR Code on the hose label. It takes you to cathose.com where you can place an order on Cat PartStore™ Mobile, locate your dealer, or find valuable information about Cat Hose. Or you can go online directly to cathose.com. The URL is printed right on the hose label.

Customer Tip: If you are having trouble scanning the QR Code in its location on the hose, we recommend cutting and removing the label to scan on a flat surface.

#3 Order at your Cat Dealer

It's easy to order right from our parts and service experts at the Parts Counter. To locate your Cat dealer, scan the QR Code on the hose label. It takes you to cathose.com where you will find a dealer locator. This website is also printed on the hose label.

Customer Tip: Have questions? Sometimes a face-to-face discussion is what you need. The experts at our Parts Counter can answer your questions and help you find the right parts and service information.

FREQUENTLY ASKED QUESTIONS

Does my Cat dealer need to inspect the old hose before making a replacement hose for me?

No. Some competitors need time to inspect the original hose – which can take up to 30 minutes. All your Cat dealer needs is the part number on the Cat hydraulic hose to start making your new hose.

Why is having the Cat part number on the hose label so important?

It's all you need to order a replacement hose. The Cat part number identifies the hose assembly components and build specifications. So there is no need for your Cat dealer to measure or inspect the old hose to build a replacement.

I have seen metal tags on my Cat Hose, but I haven't seen the acrylic hose label yet. Is there a difference?

Yes. Caterpillar traditionally used aluminum tags on hose assemblies. An acrylic hose label was introduced in 2013 to provide customers quicker access to information critical for ordering a replacement hose assembly.

Is the acrylic hose label as durable as the old aluminum tag?

Yes. It is built to last and has passed stringent testing including adhesive strength, heat/cold, abrasion, power washer, chemical contact, UV light/atmosphere and salt spray. The acrylic label is self-laminating, wrapping over itself to protect the printed information from elements, brake cleaner, debris, etc.



BUILT FOR IT.™